# Digital Solutions

VertexOne Digital Solution Suite elevates the customer experience, lowers costs, improves collections, and increases customer satisfaction.

## **VXENGAGE**

Web/mobile self-service portal, granting customers 24x7 access to personalized account/service information, and an associated utility admin console.

#### **VXSMART**

Layer actionable insights from AMI consumption data, home utility reports, conservation features and cost saving recommendations.

### **VXPAY**

Secure, frictionless 24x7 web/mobile payment solutions offering real-time integration and multiple ways to pay.



For over 30 years, VertexOne has lead the industry in providing utilities and energy companies with solutions that enhance and elevate the customer and staff experience.

# **Digital Solution Features:**

Our digital solutions and data analytics platform uses targeted communication solutions, automated self-service features, and meter usage insights to optimize the meter-to-cash process.

Online Portal Analytics and Insights Alerts and Notifications E-Billing and Payments

CRM Capabilities

